

QUALITY, ENVIRONMENT, HEALTH AND SAFETY POLICY

TECNOLOGÍAS ECONTROL, as a Company aspiring to lead the valve sector, is committed to search Company excellence through a Dynamic and revisable view that includes 5 bases:

1. **Relationships with our clients**, whom we commit to:
 - Offer an excellent and personal service
 - Be punctual on deliveries
 - Responsible commercial communication
 - Respect agreements made
 - Offer excellent quality in our products
 - Continuous improvement and process optimization
 - Satisfaction of their expectative and requirements
 - Pay attention to suggestions, opinions and complaints

2. **Relationships with our suppliers**, whom we commit to:
 - Comply our commitments
 - Respect agreements made
 - Keep a fluent and constant relation
 - Support their development

3. **Relationships with our human team**, whom we commit to:
 - Motivate the personal development through continuous training
 - Offer grown opportunities
 - Foment harmony, efficiency and quality in work
 - Open and clear communication

4. **Relationships with environment**, whom we commit to:
 - Comply with applicable laws and standards
 - Work to minimize our activity impact
 - Make a correct waste management

5. **Relationships with our human team**, whom we commit to:
 - Comply with applicable laws and standards
 - Evaluate risks and make the follow-up to improve its indexes.

For all the above we will apply our Integrated Management System as a daily work tool, checking periodically its implementation, efficiency and establishing mechanisms for their continuous improvement, inside the frame of the following rules: ISO 9001, ISO 14001, BS 18001, API Q1, API 6D, API 600 and RD 709/2015.

The Management

